

LA28 Visa Presale Ticket Draw Terms

VOID WHERE PROHIBITED BY LAW OR REGULATION. NO PURCHASE OR PAYMENT IS REQUIRED TO REGISTER, ENTER OR WIN A TIMESLOT IN THIS VISA DRAW. A PURCHASE OR PAYMENT DOES NOT INCREASE YOUR CHANCES OF WINNING. TICKET QUANTITIES ARE LIMITED AND MAY SELL OUT QUICKLY.

PLEASE READ THESE LA28 VISA PRESALE DRAW TERMS (“**VISA PRESALE DRAW TERMS**”) CAREFULLY AS THEY MAY IMPACT YOUR LEGAL RIGHTS AND ABILITY TO BRING FUTURE LEGAL ACTIONS. SECTION 12 OF THESE DRAW TERMS REQUIRES, AMONG OTHER THINGS, THAT ALL DISPUTES WITH LA28 AND/OR ARISING OUT OF OR RELATING TO THESE VISA PRESALE DRAW TERMS BE RESOLVED ON AN INDIVIDUAL BASIS, WITH LIMITED EXCEPTIONS, AND THROUGH FINAL AND BINDING ARBITRATION IN LOS ANGELES COUNTY OR IN SMALL CLAIMS COURT. IF YOU WANT TO OPT-OUT OF THE ARBITRATION AGREEMENT, THE ARBITRATION PROVISIONS CONTAINED IN SECTION 12 DESCRIBE THE PROCEDURE YOU MUST FOLLOW TO DO SO. THE ARBITRATION PROVISIONS ALSO INCLUDE ADDITIONAL TERMS REGARDING MASS FILINGS.

SECTION 9 OF THESE VISA PRESALE DRAW TERMS CONTAINS AN ACKNOWLEDGMENT AND ASSUMPTION OF RISK, A WAIVER OF LIABILITY, AND A RELEASE OF LIABILITY AS TO LA28 AND OTHER RELEASEES (AS DEFINED BELOW).

TO PARTICIPATE IN THE LA28 VISA PRESALE DRAW, PLEASE SEE HOW TO REGISTER AND PARTICIPATE BELOW. WINNERS WILL BE SELECTED AT RANDOM. ODDS OF WINNING DEPEND ON THE TOTAL NUMBER OF VISA DRAW PARTICIPANTS (AS DEFINED BELOW) AND AVAILABLE TIMESLOT (AS DEFINED BELOW). WINNING PROVIDES THE OPPORTUNITY FOR ELIGIBLE PERSONS THAT HAVE NOT YET REACHED THEIR TICKET LIMIT (DEFINED BELOW) TO PURCHASE LA28 EVENT TICKETS (SUBJECT TO AVAILABILITY) AT THE PRICE(S) DESIGNATED BY LA28 FOR EACH TICKET DURING THE VISA PRESALE WINDOW. THE PRIZE IS SOLELY THE OPPORTUNITY TO PURCHASE TICKETS TO ATTEND AN LA28 EVENT AND HAS NO MONETARY VALUE.

These Visa Presale Draw Terms apply to the official Visa cardholder presale (“**Visa Presale**”) for Los Angeles 2028 Olympic Summer Games and Paralympic Summer Games (the “**Games**”) and the process by which LA28 will conduct the draw for the Visa Presale (the “**Visa Draw**”). The “**Sponsor**” and “**Administrator**” of the Visa Presale is the Los Angeles Organizing Committee for the Olympic and Paralympic Games 2028, d/b/a LA28 (“**LA28**”).

Eligible individuals that participate in the Visa Draw will have a chance to be randomly selected for the opportunity to receive a timeslot (each, a “**Timeslot**” and/or “**Prize**”) to purchase tickets (“**Tickets**”) to an official ceremony and/or sport session (“**Event**”) of the Games during the Visa Presale. Following the Visa Registration Period (as defined below), Visa Draw Participants (as

defined below) will be randomly selected from all eligible entries to receive a Timeslot for the opportunity to purchase Tickets in the Visa Presale running from 10:00 a.m. Pacific Time (“PT”) on July 29, 2026 through 4:00 p.m. PT on July 31, 2026 (the “**Visa Presale Window**”). The specific details regarding the commencement date and time and total duration of any Visa Drawn Person’s (as defined below) Timeslot will be communicated via the email address used to register for the Visa Draw in advance of commencement of any Visa Drawn Person’s Timeslot.

These Visa Presale Draw Terms govern the registration for, process of, and participation in the Visa Draw. These Visa Presale Draw Terms, and all terms incorporated by reference, are the complete statement of the terms and conditions of the Visa Draw. You may not rely on any oral representation regarding these Visa Presale Draw Terms (including by LA28, its agents or representatives, or any other Releasee), including statements concerning interpretation or enforcement of the Visa Presale Draw Terms. Any questions of a potential violation of these Visa Presale Draw Terms or dispute concerning their interpretation will be decided by LA28 in its sole and absolute discretion.

Any person who registers for, enters, and/or participates in the Visa Draw and/or who receives a Timeslot is referred to as “**you**” or “**your**” throughout these Visa Presale Draw Terms and is subject to, and must comply with, these Visa Presale Draw Terms. Any person that is randomly selected for a Timeslot per these Visa Presale Draw Terms will be referred to as a “**Visa Drawn Person**” and is also subject to, and must comply with, these Visa Presale Draw Terms and is subject to verification of eligibility.

By registering for the Visa Draw, you are deemed to have read, understood, signed, and agreed to be bound by these Visa Presale Draw Terms. These Visa Presale Draw Terms shall constitute a valid, binding, and enforceable legal agreement between you and LA28.

REGISTERING FOR THE VISA DRAW DOES NOT CONSTITUTE A PURCHASE OF A TICKET OR GUARANTEE THAT YOU WILL RECEIVE A TIMESLOT OR WILL BE ABLE TO PURCHASE OR RECEIVE A TICKET TO ANY EVENT. TICKETS TO EVENTS, INCLUDING TICKETS IN CERTAIN AREAS OF EACH EVENT VENUE, MAY SELL OUT QUICKLY WHICH MEANS TICKETS TO THE EVENT YOU WISH TO ATTEND MAY NOT BE AVAILABLE DURING YOUR TIMESLOT. TICKETS TO CERTAIN EVENTS AND TICKETS TO CERTAIN AREAS WITH AN EVENT VENUE MAY NOT BE MADE AVAILABLE BY LA28 AS PART OF THIS VISA DRAW. LA28 RESERVES THE RIGHT TO DISTRIBUTE ITS TICKET INVENTORY TO ALL EVENTS IN ANY MANNER AND ITS SOLE DISCRETION AND IT MAY NOT MAKE ALL TICKETS AVAILABLE IN ITS INVENTORY DURING THIS VISA DRAW AND MAY HOLD BACK TICKETS FOR FUTURE DRAWS. ANY PURCHASE OF A TICKET IS A SEPARATE TRANSACTION AND IS SUBJECT TO THE LA28 2028 GAMES TICKETING TERMS AND CONDITIONS (“TICKETING TERMS”), WHICH ARE AVAILABLE AT [HTTPS://TICKETS.LA28.ORG/HELP/TERMS](https://tickets.la28.org/help/terms).

Venues where Events will take place, including each venue’s immediate surrounding area and security perimeter, are referred to herein as “**Venues**.”

In the event of any conflict between these Visa Presale Draw Terms and the Ticketing Terms with respect to the Ticket ordering process and/or any Ticket purchase, the Ticketing Terms shall prevail. Any capitalized terms that are not defined in these Visa Presale Draw Terms are defined as set forth in the Ticketing Terms.

1. ELIGIBILITY/REGISTRATION REQUIREMENTS AND LIMITATIONS

The Visa Draw is open only to any natural person: (a) who is at least eighteen (18) years old at the time of registration, has the legal capacity to enter contracts, and is not an Excluded Person (as defined below); and (b) who, as of June 1, 2026, is a current cardholder of an active Visa card in good standing (“**Qualifying Visa Card**”). Prior to being eligible to receive a Timeslot, you may be subject to verification of eligibility and required to provide LA28 with additional information and/or submit other documents required by LA28 to verify your eligibility, in LA28’s sole discretion and in accordance with applicable law. No purchase or payment is necessary to register for or participate in the Visa Draw. LA28 reserves the right, in its sole discretion, to disqualify any person that is not eligible for the Visa Draw or that violates these Visa Presale Draw Terms.

By registering for, entering, and/or participating in the Visa Draw, you agree to be bound by these Visa Presale Draw Terms. Being eligible to participate in the Visa Draw or to receive a Timeslot is contingent on compliance with these Visa Presale Draw Terms. The Visa Draw is subject to all applicable federal, state, territorial, municipal, and local laws and regulations. The Visa Draw is void where prohibited by applicable law or regulation.

You may not register multiple accounts to enter or participate in the Visa Draw or purchase Tickets with multiple accounts. Each person may enter the Visa Draw only one (1) time. You may only register for the Visa Draw during the Visa Registration Period and through the Entry Process (defined below). No registration made after the Visa Registration Period or outside of the Entry Process will be considered eligible for the Visa Draw.

YOU ARE SOLELY RESPONSIBLE FOR PROVIDING AND MAINTAINING AT ALL TIMES COMPLETE AND ACCURATE INFORMATION IN CONNECTION WITH THE ENTRY PROCESS AND THE ACTIVITIES CONTEMPLATED HEREBY. LA28 DISCLAIMS ALL RESPONSIBILITY IN CASE OF ERROR OR INVALIDITY OF INFORMATION PROVIDED IN CONNECTION WITH THE ENTRY PROCESS AND THE ACTIVITIES CONTEMPLATED HEREBY. LA28 ALSO DECLINES ALL LIABILITY FOR ANY FAILURE OR DELAY IN REGISTERING FOR THE VISA DRAW FOR ANY REASON, INCLUDING SUBMISSION OF INCORRECT REGISTRATION INFORMATION, TECHNICAL ERRORS, COMPUTER ERRORS, AND INTERRUPTIONS IN INTERNET CONNECTIVITY.

You may only create and register under one (1) LA28 account for any LA28 Ticket Draw (including the Visa Draw), which must be the same LA28 account you use to purchase Tickets, whether in connection with the Visa Draw, any other LA28 Ticket Draw, or when Tickets are made available for purchase by the general public outside of any LA28 Ticket Draw process. Any person that creates more than one (1) LA28 account, or that creates a false or fictitious LA28 account, may be disqualified from participating in the Visa Draw (or

any other LA28 Ticket Draw), their LA28 account may be suspended, and any Tickets purchased by that person may be cancelled, without refund or other compensation.

The term “**LA28 Ticket Draw**” shall mean the Draw for LA & OKC Locals Presale, the LA28 Ticket Draw for Drop 1, the LA28 Ticket Draw for Drop 2, and/or the Visa Draw, the terms and conditions of which are available at <https://la28.org/en/ticketing/ticket-draw-terms.html>.

In connection with registering for the Visa Draw and/or purchasing Tickets during a Timeslot, you may not use or attempt to use any automated software, application, tool, “robot,” “spider,” “offline reader,” or other similar technology that places orders via the Internet or that can replicate the online purchasing activity of a group or several persons, including to circumvent any security measure, access control system, or other technological control or measure imposed by or on behalf of LA28 to enforce Ticket or account limits, or that otherwise violates these Visa Presale Draw Terms or local, state, or federal law (“**Prohibited Automated Measures**”).

Void Entries: Entries that LA28 reasonably believes to be generated by Prohibited Automated Measures will be disqualified. Entries that are incomplete, garbled, corrupted, late, or unintelligible for any reason, including computer or network malfunction or congestion, are void and will not be accepted. LA28 reserves the right, at its sole and absolute discretion, to void any entries where LA28 believes entrants or others have attempted to tamper or have tampered with the administration, security, or fairness of this Visa Draw or have violated these Visa Presale Draw Terms.

You represent that you are not: (a) designated on the Office of Foreign Assets Control’s List of Specially Designated Nationals and Blocked Persons; (b) otherwise subject to a blocking order by the U.S. Government; (c) located, ordinarily resident, or organized in a jurisdiction that is subject to comprehensive economic sanctions imposed by the United States (such as those applicable to Cuba, Iran, and North Korea); or (d) if a legal entity, owned or controlled, directly or indirectly, individually or in aggregate, by any individual, entity, organization, or government described in the foregoing (“**Excluded Persons**”). Any breach of this representation is a material breach of the Visa Presale Draw Terms in accordance with Section 14 below. Any Ticket purchased, received, or used in breach of these Visa Presale Draw Terms is void at inception and LA28 reserves the right to cancel, terminate, suspend, or modify the Visa Draw or to cancel any account, Timeslot, Ticket, or order therefor, including any transfers or assignments of Tickets, with no refund or reimbursement.

2. ENTRY/REGISTRATION PERIOD

Eligible individuals may enter the Visa Draw beginning on June 10, 2026 at 10:00 a.m. PT through July 22, 2026 at 11:59 p.m. PT (the “**Visa Registration Period**” or the “**Entry Period**”). LA28’s ticketing systems will be the official time-keeping device for this Visa Draw.

3. HOW TO ENTER AND PARTICIPATE

To participate in the Visa Draw, you must, subject to the terms and conditions hereof, (a) create an LA28 account and register for an LA28 Ticket Draw (or have previously created an LA28

account and registered for an LA28 Ticket Draw) through LA28's ticketing website at <https://tickets.la28.org/> ("**Ticketing Website**"); and (b) expressly opt in to participate in the Visa Draw during the Visa Registration Period by certifying that you have a Qualifying Visa Card, in accordance with the below entry process (the "**Entry Process**"):

- If you already have an LA28 account and have submitted a prior registration for an LA28 Ticket Draw at the time the Visa Registration Period begins, you can opt in to the Visa Draw by going to the Ticketing Website, signing into your LA28 account, and updating your registration by checking the applicable box affirmatively certifying (the "**Visa Certification**") that you have a Qualifying Visa Card and wish to participate in the Visa Draw.
- If you don't already have an LA28 account and/or have not submitted a prior registration for an LA28 Ticket Draw at the time the Visa Registration Period begins, you can sign up for an LA28 account and register through the Ticketing Website by clicking the registration button, following the prompts to create an LA28 account, and following the prompts to submit your registration form, including the Visa Certification.

Creating an LA28 account is free. By creating an LA28 account, you agree to the LA28 Terms of Use at <https://la28.org/en/footer-links/terms-conditions.html> and consent to the LA28 Privacy Policy, as supplemented by the LA28 Ticketing Privacy Notice, at <https://la28.org/en/footer-links/privacy-policy.html>. If you do not agree to the LA28 Terms of Use or consent to the LA28 Privacy Policy, you cannot participate in the Visa Draw.

Each eligible individual who successfully registers for the Visa Draw as provided under this Section 3 and provides complete and accurate information in connection with such registration shall be referred to herein as a "**Visa Draw Participant**."

You must provide complete and accurate information, including truthfully completing the Visa Certification as prompted during the registration process, in order to be eligible for the Visa Draw. Eligibility for the Visa Draw is subject to verification by LA28. Visa cards will be the only payment method accepted during the Visa Presale. If you receive a Timeslot during the Visa Presale, your Qualifying Visa Card must be used as your payment method to purchase Tickets during the Visa Presale. Providing false or inaccurate information during the Entry Process, including by falsely representing that you have a Qualifying Visa Card, may result in suspension or termination of your LA28 account, disqualification from the Visa Draw or any other LA28 Ticket Draw, and/or cancellation of any associated Ticket orders, without refund or other compensation. LA28 also reserves the right to take further action, including legal recourse, and to cancel your other Tickets to the Games, if any.

Your registration/entry will be confirmed via confirmation messaging on your screen and email confirmation. Such confirmation does not mean that you have received a Timeslot. You are encouraged to register early in the Visa Registration Period to reduce the risks of high internet traffic near the end of the Visa Registration Period. You can also cancel your registration for the Visa Draw prior to the end of the Visa Registration Period by contacting the Help Center at <https://get.support.tickets.la28.org/hc/en-us/requests/new>.

4. CONDUCT OF DRAW

Following the Visa Registration Period, Visa Draw Participants will be selected through a random drawing on or after July 23, 2026 from all Visa Draw Participants who comply with these Visa Presale Draw Terms, to each receive a Timeslot to purchase Tickets during the Visa Presale Window.

Visa Draw Participants are not guaranteed to be drawn for a Timeslot, nor are they guaranteed to have the opportunity to purchase Tickets. A Visa Drawn Person may only receive one (1) Timeslot during the Visa Presale Window.

However, if a Visa Draw Participant is not selected for a Timeslot in the Visa Draw, or has not reached their Ticket-purchasing limit as set forth in the Ticketing Terms (“**Ticket Limit**”), such person may remain eligible to be selected for any future LA28 Ticket draw/drop, provided they register for such draw/drop in accordance with the applicable terms and conditions and remain eligible to participate. Additional terms and conditions will apply and will be published prior to the conduct of any future LA28 Ticket draw/drop. Notwithstanding the foregoing, if a Visa Draw Participant is selected for a Timeslot in the Visa Draw, they will be ineligible to participate in the LA28 Ticket Draw for Drop 2 (details of Drop 2 available at LA28 Ticket Draw Terms/Official Rules available at <https://la28.org/en/ticketing/ticket-draw-terms.html>). If a Visa Draw Participant is not selected for a Timeslot in the Visa Draw, they will remain eligible to receive a Timeslot in the LA28 Ticket Draw for Drop 2.

Each Visa Drawn Person will receive a personalized URL link giving them access to the Ticketing Website in order to make their purchases during their assigned Timeslot. This link will be sent to the email address the Visa Drawn Person provided when registering their account. **This link is personal and unique to you, and shall not be shared, transferred, sold, or made available to third parties in any way whatsoever. Any person using this link in violation of these Visa Presale Draw Terms may have their LA28 account suspended or their Timeslot or Tickets cancelled.**

LA28 reserves the right to cancel, terminate, suspend, or modify the Visa Draw (or portion thereof) for any reason, in its sole discretion, including for regulatory reasons or due to bugs, tampering, unauthorized intervention, Force Majeure Event (as defined in Section 11), or technical failures of any sort. In such event, LA28 reserves the right to award Timeslots at random from among the eligible entries received up to the time of the impairment. LA28 reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the Entry Process or the operation of the Visa Draw or to be acting in violation of the Visa Presale Draw Terms or the spirit of the Visa Draw. LA28 may, but will not be required to, notify any entrants of their disqualified entry or disqualification under these Visa Presale Draw Terms.

5. PRIZES

The prize in the Visa Draw will be an opportunity for the Visa Draw Participant to receive a Timeslot to purchase Tickets during the Visa Presale Window. The odds of winning and being

assigned a Timeslot in the Visa Presale Window will depend on the total number of Visa Draw Participants in the Visa Draw.

Timeslots have no monetary value and Visa Drawn Persons who are assigned a Timeslot only have the opportunity to purchase Tickets at the prices offered through the Ticketing Website and subject to availability. The approximate retail value of any Timeslot is \$0.

6. WINNER NOTIFICATION

Visa Drawn Persons/winners selected for a Timeslot in the Visa Draw will be notified via the email address used to register, including specific details regarding the commencement date and time and total duration of any Visa Drawn Person's Timeslot, after the random drawing and in advance of commencement of the Timeslot.

ALL POTENTIAL WINNERS ARE SUBJECT TO VERIFICATION OF BOTH VALID ENTRY, INCLUDING ELIGIBILITY, AND PARTICIPATION BY LA28, WHOSE DECISIONS ARE FINAL AND BINDING IN ALL MATTERS RELATED TO THE VISA DRAW. FOR THE AVOIDANCE OF DOUBT, A POTENTIAL WINNER'S ENTRY MAY BE DECLARED INVALID AT ANY TIME BY LA28 WHERE ANY OF THE ELIGIBILITY OR ENTRY REQUIREMENTS OR RESTRICTIONS SET OUT HEREIN HAVE NOT BEEN MET OR HAVE BEEN BREACHED, OR THERE HAS BEEN ANY VIOLATION OF THESE VISA PRESALE DRAW TERMS.

Any Visa Drawn Person receiving an email notification as winner with an assigned Timeslot must go to their LA28 account on the Ticketing Website during their assigned Timeslot to view available Tickets and proceed with any purchase during the Visa Presale Window. Each Visa Drawn Person will receive only one (1) Timeslot. Access to Tickets will be limited to the winner's assigned Timeslot. A winner may sign in to their LA28 account on the Ticketing Website as many times as needed or desired during their Timeslot to browse and complete any Ticket purchases. Each winner is encouraged to sign-in promptly at the start of their Timeslot so as to boost their chance of purchasing desired Tickets, but all Tickets are subject to availability, supplies may be limited and Tickets to particular Events or Venues may not be available during the Timeslot. Ticket Limits apply as set forth in the Ticketing Terms. The Timeslot has no cash equivalent and is non-transferable and not subject to any substitutions or modifications except as determined in LA28's sole discretion. Any taxes or fees associated with the receipt and/or use of the Timeslot shall be the sole responsibility of the Visa Drawn Person.

EACH INDIVIDUAL WHO ENTERS THE VISA DRAW ACCEPTS AND ACKNOWLEDGES THAT BEING SELECTED AS A WINNER DOES NOT GUARANTEE THAT TICKETS (OR THE PREFERRED TICKET TYPE, PRODUCT OR CATEGORY) WILL BE AVAILABLE FOR PURCHASE DURING THE TIMESLOT. DEPENDING ON TICKET PURCHASES EARLY IN THE TIMESLOT, THERE MAY BE LIMITED OR NO AVAILABLE TICKETS FOR WINNERS THAT ACCESS THE TIMESLOT LATER.

7. ADDITIONAL TERMS APPLICABLE TO PURCHASE OF TICKETS

The purchase of Tickets will be subject to the Ticketing Terms at <https://tickets.la28.org/help/terms>, which the Visa Drawn Person must accept and agree to be bound by as a condition to purchasing a Ticket. No Visa Drawn Person may exceed the Ticket Limit, and LA28 reserves the right to specify a lower or higher limit on the number of Tickets that may be purchased during any particular Timeslot.

A Visa Drawn Person must complete the purchase of any Tickets during their Timeslot using the same account they registered for the Visa Draw. If a Visa Drawn Person fails or is unable to purchase Tickets during their Timeslot for any reason or error whatsoever, including any technical error, misdirected or undelivered email or other communications, or loss of Internet connectivity, they will not be given additional time to complete a purchase or provided another Timeslot during the Visa Presale Window. If, for any reason, the Ticket purchasing process is not completed during the Timeslot, including if due to any payment method being refused, the order at issue will be cancelled and LA28 will not be liable for such a cancellation.

THE VISA DRAWN PERSON IS SOLELY RESPONSIBLE FOR PROVIDING COMPLETE AND ACCURATE INFORMATION IN CONNECTION WITH THE TICKET ORDERING AND PURCHASING PROCESS. LA28 DISCLAIMS ALL RESPONSIBILITY IN CASE OF ERROR OR INVALIDITY OF INFORMATION PROVIDED DURING THE TICKET ORDERING AND/OR PURCHASING PROCESS OR ANY FAILURE TO DELIVER A LINK OR TICKET DUE TO ANY INCORRECT OR INVALID INFORMATION PROVIDED BY A VISA DRAWN PERSON.

LA28 does not guarantee that a Visa Drawn Person will have the ability to choose among all Ticket categories or all Events. The choice of Ticket and Events made available for each Visa Drawn Person is subject to LA28's sole discretion and the availability of Tickets at the assigned Timeslot.

If you register multiple accounts to enter or participate in the Visa Draw, purchase Tickets using multiple accounts, exceed the Ticket Limit, or otherwise violate these Visa Presale Draw Terms or any other applicable rules, laws, regulations, or policies, LA28 may (in its sole and absolute discretion), among other things, cancel your accounts without limitation and/or cancel your Tickets without limitation, without refund or other compensation.

If LA28 determines in LA28's discretion that any Tickets have been purchased or obtained in violation of these Visa Presale Draw Terms, or if LA28 determines in LA28's discretion that any Tickets have been purchased or obtained fraudulently, such Tickets will be considered invalid and void and the Ticket holders may be denied access to the Venue, or be removed from the Venue, without being entitled to any refund or compensation.

8. PROHIBITED CONDUCT

You agree not to use the Ticketing Website, provide content or information, or engage in any conduct in connection with the Visa Draw ("**Prohibited Conduct**"), in any way that:

- is unlawful, illegal, or unauthorized;

- is false, misleading, or fraudulent;
- is designed or intended to, or is capable of, or involves technology capable of, disabling or circumventing technical or security controls on or relating to the Ticketing Website, including controls designed to limit the amounts of accounts created, number of Timeslots attended, and/or number of Tickets purchased;
- disrupts or interferes with or causes damage to the Visa Draw or the Ticketing Website in any way;
- solicits or induces another person to violate these Visa Presale Draw Terms or provide their Timeslot or unique link to you;
- solicits or induces another person to buy Tickets using your Timeslot or your unique link;
- attempts to influence the outcome of the Visa Draw or the Timeslots provided; or
- violates the Ticketing Terms, the Visa Presale Draw Terms, or the spirit of the Visa Draw.

If you engage in any Prohibited Conduct or otherwise fail to comply with any terms or conditions of the Visa Presale Draw Terms, you may have your account suspended or terminated, be disqualified from the Visa Draw or any other LA28 Ticket Draws, and have any Ticket order canceled without refund or other compensation. LA28 also reserves the right to take further action, including legal recourse, and to cancel your other Tickets to the Games, if any.

The Releasees are not responsible for the actions of participants in connection with the Visa Draw, including participants' attempts to circumvent the Visa Presale Draw Terms or otherwise interfere with the administration, security, fairness, integrity or proper conduct of the Visa Draw. CAUTION: ANY ATTEMPT BY A PARTICIPANT TO DAMAGE OR UNDERMINE THE LEGITIMATE OPERATION OF THE VISA DRAW IS A VIOLATION OF CRIMINAL AND CIVIL LAWS, AND SHOULD SUCH AN ATTEMPT BE MADE, THE RELEASEES RESERVE THE RIGHT TO SEEK DAMAGES AND OTHER REMEDIES (INCLUDING ATTORNEYS' FEES) FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW. The Releasees reserve the right, at their sole and absolute discretion, to disqualify (or cancel the Timeslot of) any individual who is found to be, or suspected of, acting in violation of these Visa Presale Draw Terms, or to be acting in an unsportsmanlike, obscene, immoral or disruptive manner, or with the intent to annoy, abuse, threaten or harass any other person, and void all associated purchases and/or registrations.

9. ASSUMPTION OF RISK AND WAIVER

YOU, ON BEHALF OF YOURSELF AND YOUR PERSONAL REPRESENTATIVES, HEIRS, SPOUSE, GUARDIANS, EXECUTORS, ADMINISTRATORS, SUCCESSORS, ASSIGNS, AND NEXT OF KIN, HEREBY FOREVER WAIVE, RELEASE, DISCHARGE, HOLD HARMLESS, AND AGREE NOT TO SUE RELEASEES (AS DEFINED BELOW) WITH RESPECT TO ANY KNOWN OR UNKNOWN CLAIMS, LOSSES, DAMAGES, LIABILITY, DEMANDS, ACTIONS, OR INJURY, INCLUDING CLAIMS IN LAW OR EQUITY, THAT ARISE OR MAY ARISE IN CONNECTION WITH, IN RELATION TO, OR INCIDENTAL TO YOUR REGISTRATION FOR OR PARTICIPATION IN THE VISA DRAW OR YOUR USE OF THE TICKETING WEBSITE, REGARDLESS OF WHETHER THE LOSS, INJURY, OR OTHER DAMAGE WAS CAUSED BY THE INHERENT RISKS AND DANGERS ASSOCIATED WITH REGISTERING FOR OR PARTICIPATING IN THE VISA DRAW OR

USE OF THE TICKETING WEBSITE, OR THE NEGLIGENCE OR OTHER FAULT OF THE RELEASEES OR ANY THIRD PARTY (COLLECTIVELY, “CLAIMS” OR, AS USED INDIVIDUALLY, A “CLAIM”).

The term “**Releasees**” means: (a) LA28, Eventim AXS Ticketing LLC, AXS Group LLC, Eventim USA LLC, On Location Events, LLC, any other operators of the Ticketing Website, the International Olympic Committee (“**IOC**”), the International Paralympic Committee (“**IPC**”), the United States Olympic and Paralympic Committee (“**USOPC**”), and United States Olympic and Paralympic Properties LLC (“**USOPP**”) (“**Olympic Parties**”); (b) the Olympic Parties’ licensees, retail partners, concession partners, broadcast partners, and media partners; (c) Visa International Service Association; (d) all owners, operators, and managers of a Venue or any part of a Venue; (e) all Event sponsors, supporters, partners, licensees, contractors, vendors, operators, agencies, and advertisers; (f) press and other media; (g) vendors or platforms that may provide services relating to the Visa Draw and the purchase of Tickets; and (h) the foregoing individuals’ or entities’ respective participants, parents, subsidiaries, affiliates, partners, owners, members, shareholders, managers, officers, directors, past and present employees, volunteers, agents, insurers, representatives, trustees, successors, and assigns.

YOU FURTHER ACKNOWLEDGE AND AGREE THAT YOU UNDERSTAND THAT THIS WAIVER APPLIES TO CLAIMS WHICH YOU MAY NOT KNOW OR SUSPECT TO EXIST AND YOU KNOWINGLY AND VOLUNTARILY WAIVE SUCH RIGHTS, INCLUDING THOSE UNDER CALIFORNIA CIVIL CODE SECTION 1542 (AND SIMILAR PROVISIONS OF OTHER JURISDICTIONS), WHICH PROVIDES: “A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE AND THAT, IF KNOWN BY HIM OR HER, WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY.”

You agree that this Section is intended to be a binding and full waiver of claims and release of liability with respect to any controversy, Claim, or dispute that may arise out of or during registration for or participation in the Visa Draw or your use of the Ticketing Website. The waiver of Claims and release of liability included in this Section is intended to be as broad and inclusive as is permitted by law.

10. LIMITATION OF LIABILITY; DISCLAIMER

RELEASEES’ AGGREGATE LIABILITY, IF ANY, FOR BREACH OF THESE VISA PRESALE DRAW TERMS SHALL NOT EXCEED YOUR TICKET’S FACE VALUE AND IN NO EVENT WILL ATTORNEYS’ FEES BE AWARDED OR RECOVERABLE. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAWS, NONE OF THE RELEASEES ARE OR WILL BE RESPONSIBLE OR LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, PUNITIVE, UNFORESEEABLE, OR OTHER DAMAGES UNDER ANY THEORY OF LIABILITY, INCLUDING DAMAGES ASSOCIATED WITH LOSS OF ENJOYMENT, COSTS INCURRED FOR TRAVEL, ACCOMMODATIONS, OR OTHER REASONS, LOST BUSINESS, LOST PROFITS, OR LOST BUSINESS OPPORTUNITIES, REGARDLESS OF WHETHER: (a)

RELEASEES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES; (b) SUCH DAMAGES ARE REASONABLY FORESEEABLE; (c) SUCH DAMAGES ARE IN THE CONTEMPLATION OF THE PARTIES; OR (d) SUCH DAMAGES MAY ARISE IN THE ORDINARY COURSE OF EVENTS.

RELEASEES MAY NOT BE HELD LIABLE FOR DAMAGE SUFFERED AS A RESULT OF YOUR USE OF THE TICKETING WEBSITE OR ANY DISRUPTIONS OR INTERRUPTIONS, BUGS, OR TOTAL OR PARTIAL UNAVAILABILITY OF THE TICKETING WEBSITE, EVEN IF CAUSED BY LA28.

THE RELEASEES ARE NOT RESPONSIBLE FOR ERRORS IN THE ADMINISTRATION OR FULFILMENT OF THE VISA DRAW, INCLUDING MECHANICAL, HUMAN, PRINTING, DISTRIBUTION, OR PRODUCTION ERRORS, AND LA28 MAY MODIFY OR CANCEL THE VISA DRAW, IN ITS SOLE DISCRETION, BASED UPON SUCH AN ERROR WITHOUT LIABILITY. LA28 MAKES NO WARRANTIES, REPRESENTATIONS, OR GUARANTEES, EXPRESS OR IMPLIED, IN FACT OR IN LAW, REGARDING THE VISA DRAW.

RELEASEES MAY NOT BE HELD LIABLE FOR THE ACQUISITION OR USE OF A FAKE, COUNTERFEIT, ILLEGITIMATE, OR CANCELLED TICKET. THE BEARER OF A FAKE, COUNTERFEIT, ILLEGITIMATE, OR CANCELLED TICKET MAY NOT BE PERMITTED TO ATTEND ANY EVENT (AS DETERMINED BY LA28, IN ITS SOLE DISCRETION). RELEASEES BEAR NO RESPONSIBILITY FOR TICKETS THAT ARE NOT ACQUIRED FROM AUTHORIZED TICKETING PLATFORMS. ANY INDIVIDUAL OR ENTITY INVOLVED IN THE ILLEGAL OR IMPERMISSIBLE RESALE OF TICKETS MAY BE SUBJECT TO SANCTIONS WITHOUT PREJUDICE TO ALL OTHER RIGHTS AND CLAIMS THAT LA28, THE IOC, OR THE IPC MAY HAVE AGAINST SAID INDIVIDUAL OR ENTITY.

NOTWITHSTANDING ANY PROVISION IN THESE VISA PRESALE DRAW TERMS, RELEASEES DO NOT SEEK TO EXCLUDE OR LIMIT THEIR LIABILITY FOR ANY CONDUCT FOR WHICH IT IS NOT PERMISSIBLE TO EXCLUDE OR LIMIT LIABILITY UNDER APPLICABLE LAW.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, YOU AGREE THAT REGARDLESS OF ANY STATUTE OR LAW TO THE CONTRARY, ANY CLAIM (AS DEFINED IN SECTION 9) OR ANY CAUSE OF ACTION ARISING OUT OF OR RELATED TO THESE VISA PRESALE DRAW TERMS MUST BE ASSERTED WITHIN ONE (1) YEAR AFTER SUCH CLAIM OR CAUSE OF ACTION AROSE OR COULD REASONABLY HAVE BEEN DISCOVERED, OR IT SHALL BE FOREVER BARRED.

FOR THE AVOIDANCE OF DOUBT, IF ANY PART OF THIS SECTION IS HELD TO BE INVALID OR LEGALLY UNENFORCEABLE FOR ANY REASON, THE REMAINDER OF THIS SECTION SHALL NOT BE AFFECTED THEREBY AND SHALL REMAIN VALID AND FULLY ENFORCEABLE.

11. FORCE MAJEURE

Notwithstanding anything else in these Visa Presale Draw Terms, no default, cancellation, delay, or failure to perform on LA28's part, including with respect to the Visa Draw, will be considered a breach of these Visa Presale Draw Terms, or impose any liability otherwise on LA28, if such

default, cancellation, delay, or failure to perform is due to a Force Majeure Event. “**Force Majeure Event**” means an event or circumstance beyond the reasonable control of LA28, including an act of God, war, insurrection, riot, civil disturbance, terrorism, fire, explosion, earthquake, flood, weather, theft of essential equipment, malicious damage, electrical or power outages or shortages, product or service failure, sabotage, seizure, computer or hardware failure, equipment breakdowns, utility issues, acts or omissions of third parties, including contractors, vendors or suppliers, strike, lock out, third-party injunction, national defense requirements, restriction of entry to the United States or any subdivision thereof, public health emergency (including epidemics and/or pandemics), and acts or regulations of national or local governments. LA28 additionally reserves the right, in its sole and absolute discretion to modify, suspend, terminate, or cancel the Visa Draw should a Force Majeure Event corrupt or interfere with the administration, integrity, operation, security, or proper play of the Visa Draw.

12. DISPUTE RESOLUTION

PLEASE READ THIS SECTION CAREFULLY – IT MAY SIGNIFICANTLY AFFECT YOUR LEGAL RIGHTS, INCLUDING YOUR RIGHT TO FILE A LAWSUIT IN COURT OR TO PARTICIPATE IN A CLASS ACTION. YOU HAVE THE LIMITED RIGHT TO OPT OUT OF THE ARBITRATION AGREEMENT IN THIS SECTION AS SET FORTH BELOW.

For purposes of this Section, references to “LA28” refers to LA28, each of its present, former, and future parent companies, subsidiaries, divisions, units, and affiliates, and each of its successors and assigns, as well as the past or present beneficial owners, officers, directors, fiduciaries, agents, attorneys, representatives, and employees of each of the foregoing. References to “us” include you and LA28.

You and LA28 agree that these Visa Presale Draw Terms affect interstate commerce and that the Federal Arbitration Act governs this agreement to arbitrate including its interpretation, its enforcement, and arbitrations brought under it. In no event will the procedural rules of any state’s or foreign country’s arbitration act apply.

Definition of Dispute

For purposes of this Section, “**Dispute**” is defined as a dispute, claim, or controversy in any way related to the Visa Draw or these Visa Presale Draw Terms, whether based in contract, tort, statute, fraud, misrepresentation, or any other statutory or common-law legal theory. Dispute shall be interpreted broadly and include, but not be limited to:

- claims arising out of or relating to any aspect of the relationship between us;
- claims that arose before entering into these Visa Presale Draw Terms or any prior agreement between us (including, but not limited to, claims relating to advertising);
- claims for mental or emotional distress or injury;
- claims for physical injury or property damage;
- claims that are currently the subject of purported class action litigation, or that may become the subject of such litigation, in which you are not a member of a certified class; and
- claims that may arise after the termination of these Visa Presale Draw Terms.

Notwithstanding the foregoing, Dispute shall not encompass disputes, claims, or controversies concerning patents, copyrights, moral rights, trademarks, and trade secrets, which are not subject to the Pre-Dispute Resolution Process, small claims court, and arbitration provisions set forth below.

Pre-Dispute Resolution Process

Before initiating a proceeding in arbitration or small claims court, you or LA28 must give the other party notice of the Dispute by providing a written “**Notice of Dispute**” that is personally signed by you (if you are initiating the Notice of Dispute) or by an LA28 representative (if LA28 is initiating the Notice of Dispute). The Notice of Dispute must contain all of the following information: (a) your name, contact information (address, telephone number, and email address), and LA28 account; (b) a description of the nature and basis of the Dispute; and (c) a description of the nature and basis of the relief sought, including a calculation for any monetary relief sought. You must send any such Notice of Dispute to LA28 via email to legal@la28.org. LA28 must send any such Notice of Dispute to you via email at the contact information LA28 has on file for you. LA28 and you will attempt to resolve the Dispute through informal negotiation within sixty (60) days from the date that the Notice of Dispute is received (or a longer period, if agreed to by the parties in writing).

You and LA28 shall use reasonable, good faith efforts to resolve the Dispute through consultation, cooperation, and good faith negotiations. If you or LA28 requests a telephonic or video settlement conference as part of this informal process, you and LA28 agree to participate in an effort to resolve the Dispute. Should LA28 make the request, you agree to attend this conference (with your counsel, if you are represented). Should you make the request, LA28 agrees to have a representative attend this conference (with counsel, if LA28 is represented). Neither you nor LA28 may initiate an arbitration, small claims court proceeding, or other proceeding concerning a Dispute absent full compliance with this Pre-Dispute Resolution Process. If the sufficiency of a Notice of Dispute or compliance with this Pre-Dispute Process is at issue, it may be decided by a court of competent jurisdiction at either party’s election, and any formal dispute resolution proceeding shall be stayed. Notwithstanding the foregoing, either party retains the right to raise non-compliance with this condition precedent and seek related damages in arbitration. Any applicable limitations period (including statutes of limitations) and any filing fee deadlines shall be tolled while you and LA28 engage in this informal process.

After completion of this Pre-Dispute Resolution Process, you and LA28 may resort to the other procedures described in this Section.

Waiver of Class and Other Non-Individualized Relief

You and LA28 agree to the fullest extent permitted by law that each may bring claims (whether in court or in arbitration) against the other only in an individual capacity, and not as a plaintiff, claimant, or class member in any purported class, collective, private attorney general, or representative proceeding. This means that you and LA28 may not bring a claim on behalf of a class or group, nor on behalf of any other person unless doing so as a parent of a minor, a guardian,

or in other similar capacity for an individual who cannot otherwise bring their own individual claim. Nothing in this Section prevents you or LA28 from participating in a class-wide settlement.

Small Claims Court

Either party may seek to resolve a Dispute in small claims court, if it qualifies. If you reside in the United States, any Dispute that falls within the jurisdictional scope and limits of the small claims court where you reside may be brought in that court on an individual basis. If you reside outside of the United States, any Dispute that falls within the jurisdictional scope and limits of a California small claims court may be brought in such a California court on an individual basis and you hereby consent to personal jurisdiction in such court for the purpose of resolving the Dispute. If brought in a small claims court, such Dispute must remain in small claims court and may not be removed or appealed to a court of general jurisdiction. The party initiating the small claims court proceeding shall submit a certification of compliance with the Pre-Dispute Resolution Process referenced above to that court. The certification shall be personally signed by that party (and counsel, if represented). If a Dispute qualifies for small claims court, but a party commences an arbitration proceeding as outlined below, either party may elect to instead have the Dispute resolved in small claims court, and upon written notice of a party's election, the applicable arbitrating body will administratively close the arbitration proceeding.

Arbitration/Venue

Except as otherwise provided herein, any Dispute that is not resolved through the Pre-Dispute Resolution Process shall be resolved by binding arbitration. Arbitration shall be held in Los Angeles County, California.

You and LA28 both agree to submit to the exclusive and personal jurisdiction of any state or federal court in Los Angeles County, California to (i) compel arbitration, stay proceedings pending arbitration, appoint an alternate arbitration administrator if necessary, confirm, modify, vacate, or enter judgment on the award entered by the arbitrator, or (ii) exercise any other authority specifically reserved herein to be decided by a court of competent jurisdiction.

Statute of Limitations

REGARDLESS OF ANY STATUTE OR LAW TO THE CONTRARY, YOU MUST MAKE ANY DEMAND FOR ARBITRATION UNDER THESE VISA PRESALE DRAW TERMS WITHIN ONE (1) YEAR AFTER THE BASIS FOR SUCH CLAIM AROSE OR COULD REASONABLY HAVE BEEN DISCOVERED. OTHERWISE, TO THE EXTENT PERMITTED BY APPLICABLE LAW, YOU FOREVER WAIVE THE RIGHT TO PURSUE ANY CLAIM OR CAUSE OF ACTION, OF ANY KIND OR CHARACTER, BASED ON SUCH DISPUTE, EVENTS, OR FACTS, AND SUCH CLAIMS OR CAUSES OF ACTION ARE PERMANENTLY BARRED.

Arbitration Procedures

The arbitration shall be administered by National Arbitration and Mediation (“NAM”) and heard by a single, neutral arbitrator. Except as modified by these Visa Presale Draw Terms, NAM shall

administer the arbitration in accordance with their rules applicable to the nature of the Dispute, including the Comprehensive Dispute Resolution Rules and Procedures and/or the Supplemental Rules for Mass Arbitration Filings, as applicable (“**NAM Rules**”). The NAM Rules and fee information are available at “www.namadr.com.” If NAM is unable or unwilling to administer the arbitration consistent with these Draw Terms, the parties shall agree on an alternate arbitration administrator that will do so. If the parties cannot agree, they shall petition a court of competent jurisdiction to appoint an alternate arbitration administrator that will do so.

The party seeking to initiate arbitration must provide the other party with the demand for arbitration as specified in the NAM Rules and this Section. You may obtain a form to initiate arbitration at <https://www.namadr.com/content/uploads/2024/09/Revised-Comprehensive-Demand-for-Arb-9.17.24.pdf> or by contacting NAM. If you are initiating arbitration, you shall serve the demand on LA28 via email to legal@la28.org. If LA28 is initiating arbitration, LA28 shall serve the demand via email to the email address LA28 has on file for you. The demand for arbitration must be personally signed by the party initiating arbitration (and their counsel, if represented). The arbitration demand must include or be accompanied by (i) a certification, signed by the party initiating arbitration and their counsel, if represented, that the parties have completed the Pre-Dispute Resolution Process, and (ii) a copy of the Notice of Dispute that was sent to initiate such Pre-Dispute Resolution Process. By signing the demand for arbitration, a party (and their counsel, if represented) certifies that they have complied with all of the requirements of Federal Rule of Civil Procedure 11(b), including that the claims and relief sought are neither frivolous nor brought for an improper purpose. The arbitrator is authorized to award any relief or impose any sanctions available under Federal Rule of Civil Procedure 11 or applicable federal or state law against all appropriate persons (including counsel) as a court would.

The NAM Rules shall govern the payment of all arbitration fees. Notwithstanding the foregoing, LA28 will consider a request to reimburse your portion of the arbitration fees upon a showing of hardship in its sole discretion. You and LA28 agree that arbitration is designed to be cost-effective for all parties. Either party may engage with NAM to discuss fee reductions and deferred payments.

ALL ISSUES ARE FOR THE ARBITRATOR TO DECIDE EXCEPT THE FOLLOWING ITEMS, WHICH ARE FOR A COURT OF COMPETENT JURISDICTION TO DECIDE: (A) ISSUES THAT ARE SPECIFICALLY RESERVED FOR A COURT ELSEWHERE IN THIS SECTION; AND (B) WHETHER A DISPUTE FALLS WITHIN THE JURISDICTIONAL SCOPE AND LIMITS OF A SMALL CLAIMS COURT. FOR THE AVOIDANCE OF DOUBT, ISSUES RELATED TO THE FORMATION, SCOPE, AND ENFORCEABILITY OF THE ARBITRATION AGREEMENT, AND WHETHER A DISPUTE CAN OR MUST BE BROUGHT IN ARBITRATION, ARE SPECIFICALLY DELEGATED TO AND RESERVED FOR THE ARBITRATOR TO THE FULLEST EXTENT POSSIBLE.

The arbitrator may award relief, including monetary, declaratory, injunctive, or other equitable relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party’s individual claim. The parties agree that these Visa Presale Draw Terms govern and that the arbitrator is authorized to award the same individualized damages and relief as a court, including injunctive or other equitable relief necessary to provide relief as to the individualized claim. The parties also agree that the cost-shifting provisions of Federal Rule of Civil Procedure 68 shall apply after entry of an award. Unless you and LA28 otherwise agree, one

person's claims may not be consolidated with those of any other person. If a court determines that a claim or request for public injunctive relief may not be waived and all appeals from that determination have been exhausted (or it is otherwise final), you and LA28 agree that any claim or request for public injunctive relief shall be stayed and resolved by the court pending arbitration of the remaining claims and requests for relief.

The arbitrator is permitted, upon a showing of good cause, to issue an order requiring that confidential information of either party disclosed during the arbitration (whether in documents or orally) may not be used or disclosed, except in connection with the arbitration or a proceeding to confirm or vacate the arbitration award, and may order that any permitted court filing of confidential information must be made under seal.

The arbitrator's decision will be in writing and be binding and conclusive on LA28 and you, and judgment to enforce the decision may be entered by any court of competent jurisdiction; however, any award that has been satisfied may not be filed or entered in court. The arbitrator's decision shall have no preclusive effect in any proceeding involving non-identical parties.

LA28 and you agree that dispositive motions, including, without limitation, motions to dismiss and motions for summary judgment, will be allowed in the arbitration.

Each party reserves the right to request a telephonic, video, or in-person hearing in arbitration. Should either party request a hearing, a hearing shall be held. You or your counsel (if represented) and LA28's representative or counsel shall appear at any hearing requested by a party or otherwise ordered by the arbitrator. Any in-person hearing shall be held in Los Angeles County, California.

Additional Procedures for Mass Filings

The following additional procedures apply to mass filings.

If twenty-five (25) or more similar claims are asserted against LA28 by the same or coordinated counsel or are otherwise coordinated, consistent with the definition and criteria of a Mass Filing set forth in the NAM Rules, you and LA28 understand and agree that these additional procedures shall apply and the resolution of your Dispute might be delayed. The parties agree that throughout this process, their counsel shall meet and confer to discuss modifications to these procedures based on the particular needs of the Mass Filing to increase efficiencies and resolve claims.

- Stage One. Counsel for the claimants and counsel for LA28 shall each select fifty (50) claims per side to be filed and to proceed in individual arbitrations as part of a staged process. Each case shall be assigned to a different arbitrator unless the parties agree otherwise. If there are fewer than one hundred (100) claims, all will be filed in individual arbitrations. Any remaining claims shall not be filed or deemed filed in arbitration, nor shall any administrative fees be assessed in connection with those claims unless and until they are selected to be filed in individual arbitration proceedings as part of a staged process. After this initial set of staged proceedings is completed, the parties shall engage in a global mediation session of all remaining claims with a retired federal or state court judge to be jointly selected by counsel for the parties, and LA28 shall pay the mediation fee. If the

parties cannot agree on a mediator, the parties shall ask NAM to appoint one. The mediation shall take place in Los Angeles County, California.

- Stage Two. If the remaining claims are not resolved at this time, counsel for the claimants and counsel for LA28 shall each select one hundred (100) claims per side to be filed and to proceed in individual arbitrations as part of a second staged process, subject to any procedural changes the parties agree to in writing following mediation or through continuing, good faith discussions. No more than two (2) cases may be assigned to a single arbitrator unless the parties agree otherwise. If there are fewer than two hundred (200) claims, all will be filed in individual arbitrations. Any remaining claims shall not be filed or deemed filed in arbitration, nor shall any administrative fees be assessed in connection with those claims unless and until they are selected to be filed in individual arbitration proceedings as part of a staged process. After this second set of staged proceedings is completed, the parties shall engage in a global mediation session of all remaining claims with a retired federal or state court judge to be jointly selected by counsel for the parties, and LA28 shall pay the mediation fee. If the parties cannot agree on a mediator, the parties shall ask NAM to appoint one. The mediation shall take place in Los Angeles County, California.

Upon the conclusion of the second global mediation session (should the parties be unable to resolve the remaining claims), the parties agree to proceed in accordance with one of two options:

- Option One. You and LA28 may, separately or by agreement, opt out of arbitration and elect to have your claim heard in a court of competent jurisdiction consistent with these Visa Presale Draw Terms. You may opt out of arbitration by providing your individual, personally signed notice of your intention to opt out to LA28 via email to legal@la28.org within thirty (30) days after the conclusion of the second global mediation session. LA28 may opt your claim out of arbitration by sending an individual, personally signed notice of its intention to opt out to your counsel via email at the earliest possible time and no more than thirty (30) days following the expiration of your thirty (30) day opt-out period. Counsel for the parties may agree to adjust these deadlines.

OR

- Option Two. If neither you nor LA28 elect to have your claim heard in court consistent with Option One, then you agree that your claim will be resolved through continuing staged proceedings as set forth below. Assuming the number of remaining claims exceeds two hundred (200), then two hundred (200) claims shall be randomly selected (or selected through a process agreed to by counsel for the parties) to be filed and to proceed in individual arbitrations as part of a staged process. If the number of remaining claims is fewer than two hundred (200), then all of those claims shall be filed and proceed in individual arbitrations. No more than five (5) cases within any set of two hundred (200) cases may be assigned to the same arbitrator to proceed individually, unless the parties agree otherwise in writing. Any remaining claims shall not be filed or deemed filed in arbitration, nor shall any administrative fees be assessed in connection with those claims unless and until they are selected to be filed in individual arbitration proceedings as part of a staged process. After each set of two hundred (200) claims are adjudicated, settled,

withdrawn, or otherwise resolved, this staged process shall repeat consistent with these parameters. Counsel for the parties are encouraged to meet and confer, participate in mediation, and engage with each other and NAM to explore ways to streamline the adjudication of claims, increase the number of claims to proceed at any given time, promote efficiencies, conserve resources, and resolve the remaining claims.

Any relevant limitations period (including statutes of limitations) and filing fee or other deadlines shall be tolled subject to these Additional Procedures for Mass Filings from the time the first cases are selected for a staged process until your claim is selected to proceed as part of a staged process or is settled, withdrawn, otherwise resolved, or opted out of arbitration.

You and LA28 agree that we each value the integrity and efficiency of arbitration and wish to employ the process for the fair resolution of genuine disputes between us. You and LA28 acknowledge and agree to act in good faith to ensure the processes set forth herein are followed. The parties further agree that these Mass Filing procedures have been reasonably designed to result in an efficient and fair adjudication of claims.

A court of competent jurisdiction shall have the authority to enforce these Additional Procedures for Mass Filings and, if necessary, to enjoin the mass filing, prosecution, or administration of arbitrations. If these Additional Procedures for Mass Filings apply to your claim, and a court of competent jurisdiction determines they are not enforceable as to your claim, then your claim shall proceed in a court of competent jurisdiction consistent with these Visa Presale Draw Terms.

Opt-Out of Arbitration

You have the right to opt out of arbitration by sending LA28 a personally signed, written notice of your decision to opt out via email to legal@la28.org within thirty (30) days of agreeing to these Visa Presale Draw Terms. Such an opt-out email must be sent by you personally, and not by your agent, attorney, or anyone else purporting to act on your behalf. It must include: (a) your full name; (b) your mailing address; (c) your phone number; (d) your LA28 account; (e) the date on which you agreed to these Visa Presale Draw Terms; and (f) a clear statement that you wish to opt out of arbitration. If you opt out of arbitration, LA28 also will not be bound to arbitrate. By opting out of arbitration, you nevertheless agree to resolve any Disputes consistent with applicable provisions of these Visa Presale Draw Terms.

If you do not provide timely and sufficient notice of your election to opt out, you shall be bound to arbitrate any Disputes in accordance with the terms of these provisions and your registration for the Visa Draw will be deemed to be your irrevocable acceptance of this Section.

Changes

LA28 reserves the right to change or modify any clause in this Section and shall provide you with notice of any change in a form chosen at LA28's discretion. You agree that such notice is sufficient and agree to communicate the change to any minor in your party and any person to whom you provided or transferred a Ticket. If LA28 makes a change (other than to the notice address), you may reject any such change by sending LA28 a personally signed, written notice of your decision

to opt out of those changes via email to legal@la28.org, with the subject line: “Dispute Resolution Change Opt-Out” (“**Opt-Out Notice**”). The Opt-Out Notice must include: (a) your full name; (b) your mailing address; (c) your phone number; (d) your LA28 account information (if applicable); (e) identification of the change that you wish to opt out of; and (f) a clear statement that you wish to opt out of the change (“**Opt-Out Information**”). Your Opt-Out Notice must be sent within thirty (30) days of LA28 sending notice of a change and must be sent by you personally, and not by your agent, attorney, or anyone else purporting to act on your behalf (“**Opt-Out Process**”). This is not an opportunity to opt out of the dispute resolution process or arbitration altogether. If you do not timely reject a change, or you either affirmatively assent to the change or register for the Visa Draw after LA28 sent notice of the change, that conduct will be interpreted and considered as you manifesting acceptance of the change (“**Acceptance Conduct**”).

Application to Parent and Affiliates; Survival; Severability

The terms of this Section will also apply to any claims asserted by you against any present or future parent or affiliated entity of LA28 to the extent that any such claims fall within the definition of “Dispute” in this Section. The terms of this Section will survive the expiration or termination of the remainder of these Visa Presale Draw Terms. For the avoidance of doubt, if any part of this Section is held to be invalid or legally unenforceable for any reason, the remainder of this Section shall not be affected thereby and shall remain valid and fully enforceable.

13. PERSONAL DATA

Any information relating to an identified or identifiable physical person (“**Personal Data**”) that is provided by a Visa Draw Participant to LA28 in connection with registering for or participating in the Visa Draw is subject to LA28’s Privacy Policy, as supplemented by the LA28 Ticketing Privacy Notice, which are publicly available at <https://la28.org/en/footer-links/privacy-policy.html> (collectively, the “**LA28 Privacy Policy**”). LA28 will process Personal Data in accordance with the LA28 Privacy Policy and in compliance with applicable data protection laws. The LA28 Privacy Policy explains what Personal Data is collected, how long it is kept, who it is shared with, and how it is used. LA28’s uses may include, but are not limited to: conducting and administering the Visa Draw process; issuing Timeslots and associated links; managing accounts; communicating updates and practical information; providing customer service; and processing orders for Tickets. Any Visa Draw Participant that provides LA28 with Personal Data relating to any individuals that will participate in the Visa Draw represents and warrants that it has provided all notices and obtained all consents required by law to disclose that Personal Data to LA28 and to the third parties identified in the LA28 Privacy Policy, including for use in connection with the Visa Draw and/or issuing Tickets and for such third parties’ own purposes, as contemplated by this Section and LA28’s Privacy Policy.

Please note that the IOC will process your Personal Data as described in the LA28 Privacy Policy for purposes including, but not limited to, the following:

- assessing and enforcing a breach of the Visa Presale Draw Terms and Ticketing Terms; establishing, defending, and enforcing its rights and interests (including its intellectual property rights); fulfilling institutional and operational responsibilities in connection with the organization, promotion and protection of the Olympic Games and Paralympic Games;

and producing aggregated reports to support the research, planning, statistical, and operational activities of Olympic Movement stakeholders – including sharing your data with such entities for the purposes mentioned herein; and/or

- using your Personal Data to better understand its fans, evaluate the performance of Olympic-themed digital properties, personalize its services and products and communications and, where permitted by law and/or you have provided your consent, send you direct marketing, including marketing related to its products, services and partners.

The IOC’s privacy policy, available at <https://olympics.com/en/privacy-policy>, sets out more information on how the IOC will use this personal data as well as your data subject rights vis-à-vis the IOC.

14. BREACH

In the event of any proven or suspected fraud or violation of applicable law in relation to any registration for or participation in the Visa Draw or any Ticket order, or any breach of these Visa Presale Draw Terms, LA28 reserves the right to cancel any account, Timeslot, Ticket, or order therefore, including any transfers or assignments of Tickets, with no refund or reimbursement. You may be removed from the Visa Draw for a breach of these Visa Presale Draw Terms with no refund or reimbursement. Any breach of these Visa Presale Draw Terms in connection with the Visa Draw may also result in denial of eligibility for any other LA28 Ticket Draw. As a result of fraud, violation of applicable law, an administrative, judicial, or other ban from a Venue, stadium, or competition, or any other violation of these Visa Presale Draw Terms, LA28 may also, in compliance with applicable regulations, place any Visa Draw Participant on an exclusion list preventing the Visa Draw Participant from obtaining any Tickets or from gaining access to Events.

15. CHANGES TO THESE VISA PRESALE DRAW TERMS

LA28 reserves the right to update, replace, change or modify these Visa Presale Draw Terms, or any part thereof, at any time, including any activity, term, transmission or circumstance associated therewith. LA28 shall provide you with notice of any change in a form chosen at LA28’s discretion (e.g., posting revised Visa Presale Draw Terms online). You agree that such notice is sufficient and agree to communicate the change to any minor in your party and any person for whom you registered an account. By exhibiting any of the Acceptance Conduct (as defined above), you agree to the changes to the Visa Presale Draw Terms. To the extent the current version of the Visa Presale Draw Terms differs from a prior version to which you previously agreed, the current version of the Visa Presale Draw Terms supersedes and governs.

16. SEVERABILITY

Should any term, clause, or provision of these Visa Presale Draw Terms be ruled to be invalid, illegal, void, unconscionable, or otherwise unenforceable, that specific term, clause, or provision will be severed from these Visa Presale Draw Terms, and the remainder of these Visa Presale Draw Terms will be given full force and effect.

17. INDEMNIFICATION

You agree to indemnify, defend, and hold Releasees harmless for all claims, suits, liabilities, damages, and expenses (including attorneys' fees and court costs) arising out of, incidental to, or in any way related to your: (a) registration of an account; (b) registration for or participation in the Visa Draw; (c) acts or omissions, whether intentional, unintentional, negligent, or otherwise; or (d) breach of these Visa Presale Draw Terms, the Ticketing Terms, or any other applicable law, regulation, or policy.

18. GOVERNING LAW

Except as otherwise stated in these Visa Presale Draw Terms, any Dispute or other claim arising out of these Visa Presale Draw Terms shall be governed by California substantive law, without regard to conflict of laws principles or the residencies of the parties.

19. MISCELLANEOUS

The terms "include," "includes," and "including," whether or not capitalized, mean "include, without limitation," "includes, without limitation," and "including, without limitation," respectively and are to be construed as inclusive, not exclusive.

All meanings attributed to defined terms in these Visa Presale Draw Terms shall be equally applicable to both the singular and plural forms of the defined terms.

The titles and Section headings used in these Visa Presale Draw Terms are for ease of reference only and shall not be used in the interpretation or construction of these Visa Presale Draw Terms.

If these Visa Presale Draw Terms (or the Ticketing Terms) conflict with or otherwise differ from any promotional or other marketing materials published or made available in connection with the Visa Draw, these Visa Presale Draw Terms (or the Ticketing Terms, as the case may be) shall control.

The English version of these Visa Presale Draw Terms shall control in the event of any conflict or ambiguity between any version of these Visa Presale Draw Terms distributed in different languages.

If you have questions about these Visa Presale Draw Terms, please contact us at legal@la28.org.

20. SPONSOR AND ADMINISTRATOR

The Sponsor and Administrator of the Visa Draw is: Los Angeles Organizing Committee for the Olympic and Paralympic Games 2028, d/b/a LA28, 1150 S. Olive Street, Suite 700, Los Angeles, CA 90015. For purposes of these Visa Presale Draw Terms, "Sponsor" and "Administrator" will include any successor-in-interest to these named parties.

EFFECTIVE DATE: 10 June, 2026